

All new UTAS-USA UT9M-MINI firearms purchased after October 1, 2021, are only warranted to the original retail purchaser for the lifetime of the original retail purchaser. Upon warranty registration the warranty shall be extended to the lifetime of the original purchaser. To register, the warranty card must be returned at that time to UTAS-USA or the warranty may also be submitted online thru the UTAS-USA.com online warranty registration portal. Upon receipt of the completed warranty card or online warranty UTAS-USA., the warranty will go into effect in the name of the original purchaser. The Lifetime Limited Warranty only applies to firearms that were manufactured in USA by UTAS-USA.

This lifetime warranty explicitly excludes sales to government institutions or law enforcement agencies. Firearms purchased by the military or law enforcement are covered by a one-year limited warranty against material defects and workmanship.

This warranty DOES NOT apply to firearms that were imported into the United States and distributed by UTAS-USA to an authorized dealer. Imported firearms are covered by a one-year limited warranty against material defects and workmanship.

What Is Not Covered?

This warranty does not cover defects or damage caused by: (1) unreasonable use; (2) failure to provide proper care or maintenance; (3) failure to comply with instructions in the owner's manual including improper installation of original UTAS USA parts by the owner or his agent; (4) normal wear and tear for the degree of use; (5) rust or corrosion; (6) obstructions in the barrels; (7) excessive use.

UTAS-USA reserves the right to determine what constitutes the unreasonable or excessive use of the firearm. All wooden parts and all accessories are excluded from warranty coverage. This warranty does not cover any claims made by the second or subsequent owner of a UTAS-USA firearm as stated above.

ANY UNAUTHORIZED ALTERATION OR MODIFICATION OF THE FIREARM OR USE OF PARTS OR COMPONENTS NOT ORIGINALLY MADE BY UTAS-USA SHALL VOID THIS WARRANTY. UTAS-USA SHALL NOT BE RESPONSIBLE FOR ANY CLAIMS INVOLVING THIS FIREARM THAT RESULT FROM THE USE OF FAULTY, NONSTANDARD, REMANUFACTURED, OR RELOADED AMMUNITION OR AMMUNITION NOT MANUFACTURED TO NATO AND/OR SAAMI SPECIFICATIONS.

Under no circumstances shall UTAS-USA be responsible or liable for incidental or consequential damages with respect to loss of use, loss of business or profits, other economic loss or injury to property, whether as a result of breach of express or implied warranty, negligence or otherwise. This Lifetime Warranty applies only to retail purchases by individuals. UTAS-USA firearms purchased by law enforcement, military, and security organizations for duty issue to their personnel are covered by a limited one-year warranty. (CONTINUED on pg 2.....)

UTAS-USA authorizes no dealer or any other person to vary the terms of this warranty or make any other express warranties.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This limited warranty is the only express warranty by UTAS-USA.

What Will We Do?

UTAS-USA will, at its option, repair or replace without charge any UTAS-USA firearm that fails due to a defect in materials or workmanship. Parts and labor are included. Repairs are warranted for the duration of the warranty. If UTAS-USA replaces a firearm under this warranty; you will receive a new warranty. You are responsible for shipping costs to UTAS-USA or it's designated service center. UTAS-USA will pay for return shipping of your firearm to you by normal GROUND shipping.

How to Obtain Service:

Contact UTAS-USA for a Return Authorization Number before sending your firearm freight prepaid to UTAS USA at the address listed below. No C.O.D. shipments will be accepted. Only the existing UTAS-USA Service Center or any other authorized UTAS-USA Service Center that may be established by UTAS-USA shall be authorized to make warranty repairs. Return the complete, unloaded firearm with a detailed description of the problem. (DO NOT send any live ammunition with the firearm. If you must send ammunition to us for proof purposes, be sure that it is sent separately from the firearm.) You must provide UTAS-USA with satisfactory proof of date of original purchase. We strongly recommend that you return a properly completed warranty registration card or an acknowledgment of online warranty registration to establish eligibility for warranty service. If you have not activated your warranty by return warranty card or online registration to UTAS-USA, you are required to provide proof of the date that you purchased your new UTAS USA firearm at the time you send your firearm to UTAS-USA warranty service.

Note: Non-warranty service must follow the same shipping procedures as stated above.

Where to Get Further Help

If you have questions concerning this warranty, please contact UTAS-USA at: https://www.utas-usa.com/contact-us/
Warranty Service requires an RMA number which can be requested at: https://www.utas-usa.com/customer-support-ticket/

Customer Service: (779) 994-4922 Email: service@utas-usa.com

Your firearm must include RMA# and should be sent by UPS to:

UTAS-USA Attn: Service: RMA#_____ 975 Nimco Drive, Unit F Crystal Lake, IL 60014 USA